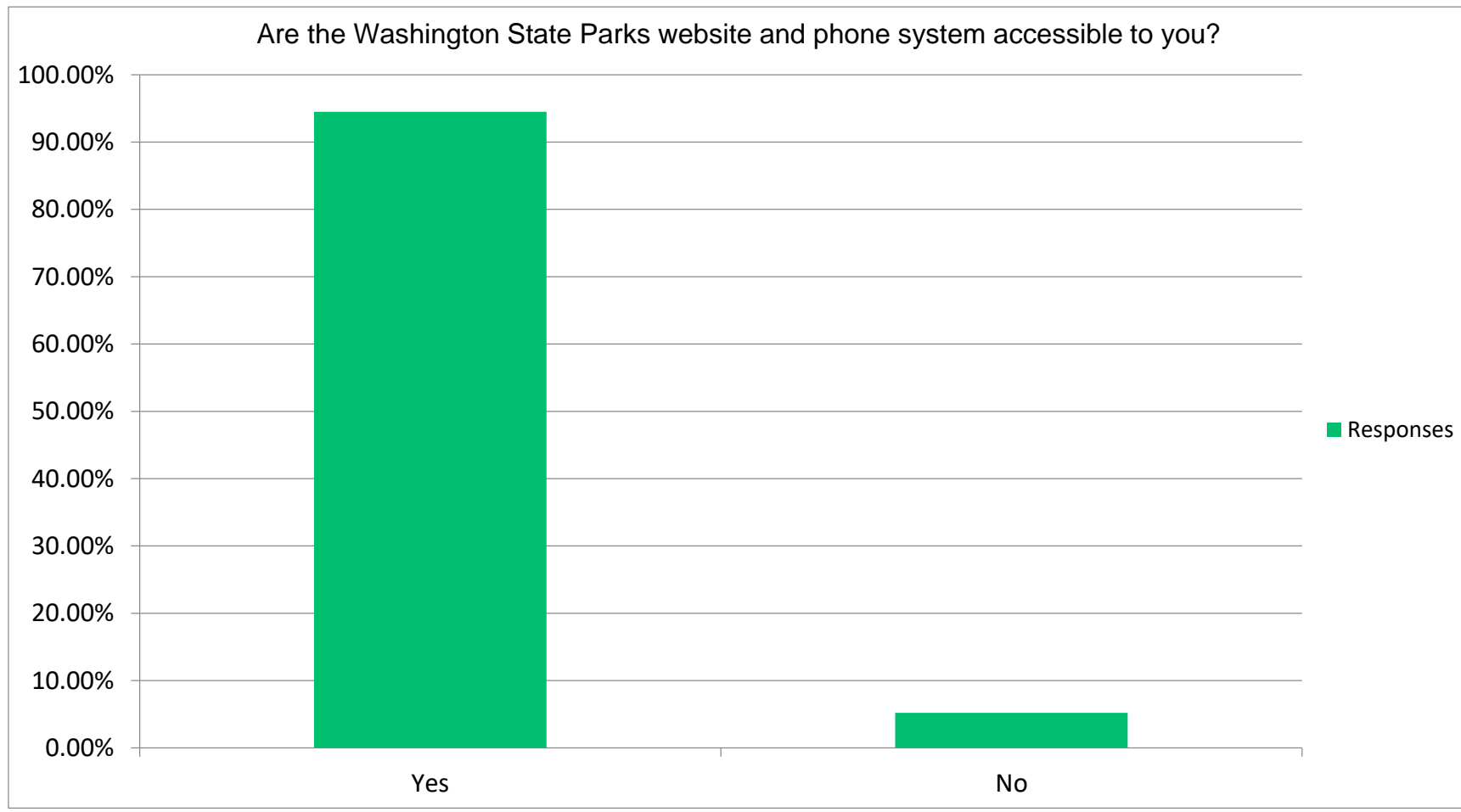


Accessibility Survey

Are the Washington State Parks website and phone system accessible to you?

Answer Choices	Responses	
Yes	94.50%	636
No	5.20%	35
If no, what functions are not accessible to you?		31
<b>Answered</b>		<b>673</b>
<b>Skipped</b>		<b>6</b>



Respondents	If no, what functions are not accessible to you?
1	Sometimes it doesn't work.
2	Websites
3	re design it...
4	if video - need to add captions or subtitles. Good lights for more safer at nights near restrooms
5	Not friendly. Bad web design
6	Internet
7	Since website upgrade can't reserve online using disabled pass now have to call
8	Internet
9	Hard to find phone number
10	The new system you put in sucks!
11	I make resvp via website, but the Parks should have wifi
12	With adaptive equipment
13	I do not have high speed internet and am not able to get a good site in the summer because I rely on the phone service
14	never used them
15	Website difficult to navigate
16	I can't navigate the new site. The old one I could reserve easily. Now I have to call by phone to reserve.
17	I've always enjoyed Cape Disappointment State Park
18	wi fi
19	It depends on whether the park has WiFi/cell towers. We use a hot spot.
20	Website, like most today, is heavily script-based and useless (look at the pretty, useless junk!), and I don't use phones.
21	I don't understand the question.
22	But the new website is much harder to navigate than the old one
23	Hard to reserve a disability camping sight.
24	No cell service at Cape Disappointment. Needs a tower on top of the hill.
25	At campsites neither are available.
26	Website not very good; sometimes discounts page not appear
27	web site not that great for finding ADA stuff compared to old one.
28	Practically everyone has internet/phone access in our country. Now, the features, format and usability of the site are NOT ideal- it needs to be reformatted and made more user-friendly!
29	Campsite reservation system is not colorblind accessible due to its Red/Green system
30	This survey is a bit of a challenge
31	I have low vision - just checked website. It is pretty good.